

SUSTAINABILITY REPORT 2020-2021

VIVA LA EXPERIENCIA
ALL-IN LUXURY®

Royalton
Punta Cana
Resort & Casino

Hideaway
Royalton

Royalton
Splash Punta Cana
Resort & Spa



ROYALTON LUXURY RESORTS | HIDEAWAY AT ROYALTON | PLANET HOLLYWOOD HOTELS & RESORTS | MYSTIQUE BY ROYALTON
MEMORIES RESORTS & SPA | STARFISH RESORTS | GRAND LIDO NEGRIL

A part of the Sunwing Travel Group

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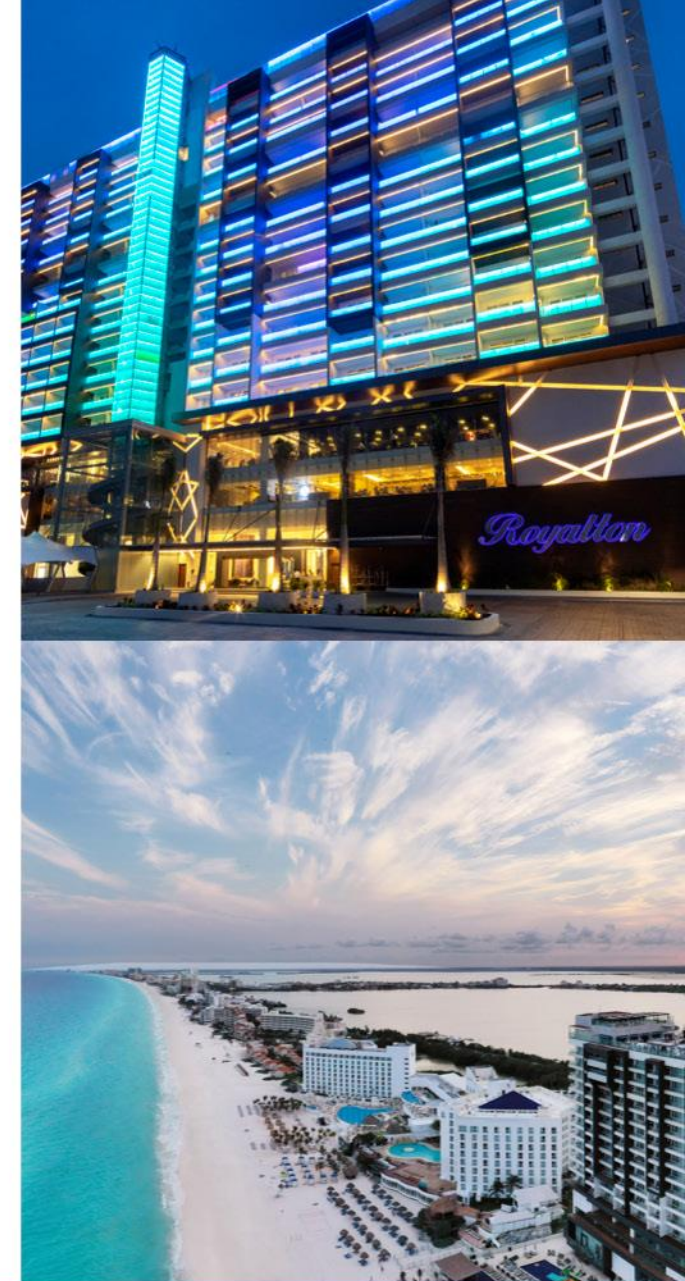


EXECUTIVE SUMMARY

Royalton Punta Cana Resorts & Casino, Royalton Splash Resorts & Spa y Hideaway at Royalton Punta Cana, have demonstrated high improvement in the performance of environmental activities and aspects.

Throughout years the hotels have demonstrated commitment to the continuous improvement processes, which is evidenced in the results of multiple areas. All this success is because the efforts made to generate and maintain high standards in the related processes like pollution prevention, environmental protection, biodiversity care actions, respect for human rights, as well as promoting and supporting the local community in every possible way.

Royalton Hotels aims to make a positive and lasting difference in the lives of people, the environment and the community. With the support of guests, hosts and community members, the property works hard to protect, respect and promote awareness of the Dominican Republic's cultural heritage and customs.



CORPORATE SUSTAINABILITY POLICY

At Blue Diamond Resorts (BDR) we are committed to Sustainable Development through the operation of the different Hotels that make up the chain in each of the destinations where we operate, in a responsible manner and in accordance with the following principles:

- Ensure compliance with the environmental legislation and regulations applicable in each countries where we operate.
- Respect and conserve the environment through the implementation of best environmental practices and protection of the local flora and fauna.
- Ensure the correct management and final disposal of waste through recycling and reuse.
- Promote conservation activities such as beach cleanups, mangrove cleanups and protection of wildlife (where applicable).
- Implement awareness campaigns to ensure the protection of resources through staff training.
- Preserve national and cultural identity through respect for traditions, strengthening the sense of national pride and sharing its value abroad.
- Respect the local community by fostering a support system and building relationships to assist them as much as possible.
- Work continuously to advance RLR's internal management and sustainable initiatives to improve environmental performance.
- Promote the involvement of stakeholders such as employees, guests, suppliers and suppliers in RLR's sustainable culture, communicating the best practices implemented.

At Royalton Luxury Resorts we are aware that creating and maintaining a sustainable culture involves an evolving improvement process to establish our long- term commitment.

SUSTAINABILITY POLICY POLÍTICA DE SUSTENTABILIDAD

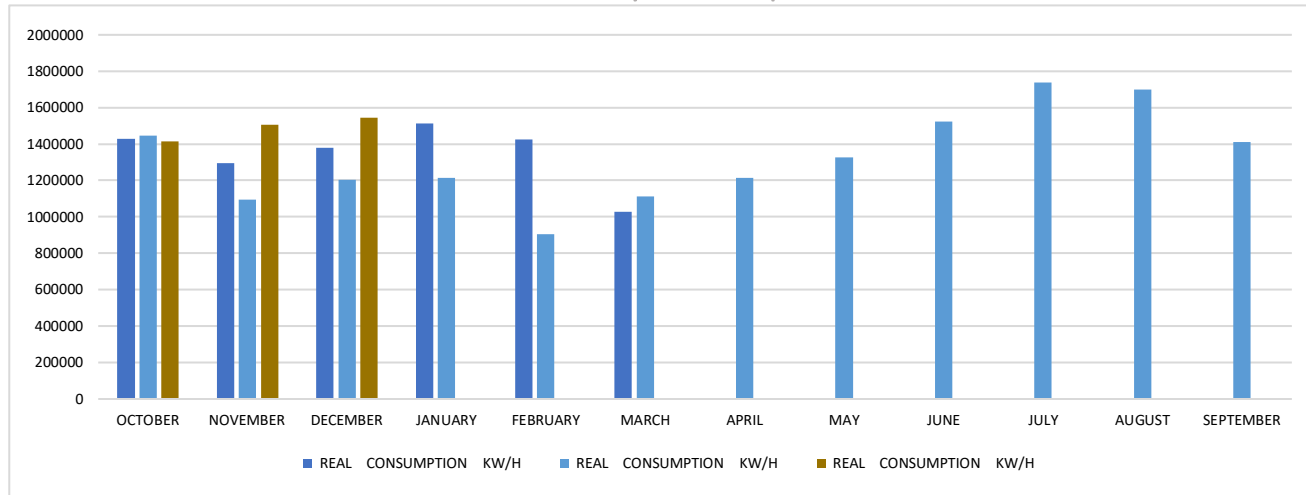


MANAGEMENT – SUSTAINABLE PRACTICES

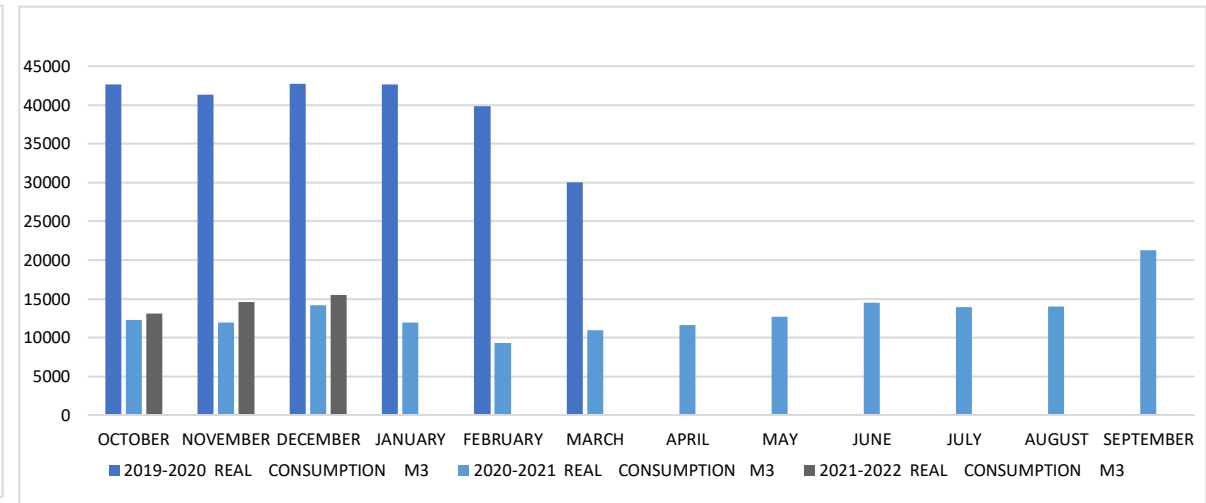


RESOURCES MANAGEMET

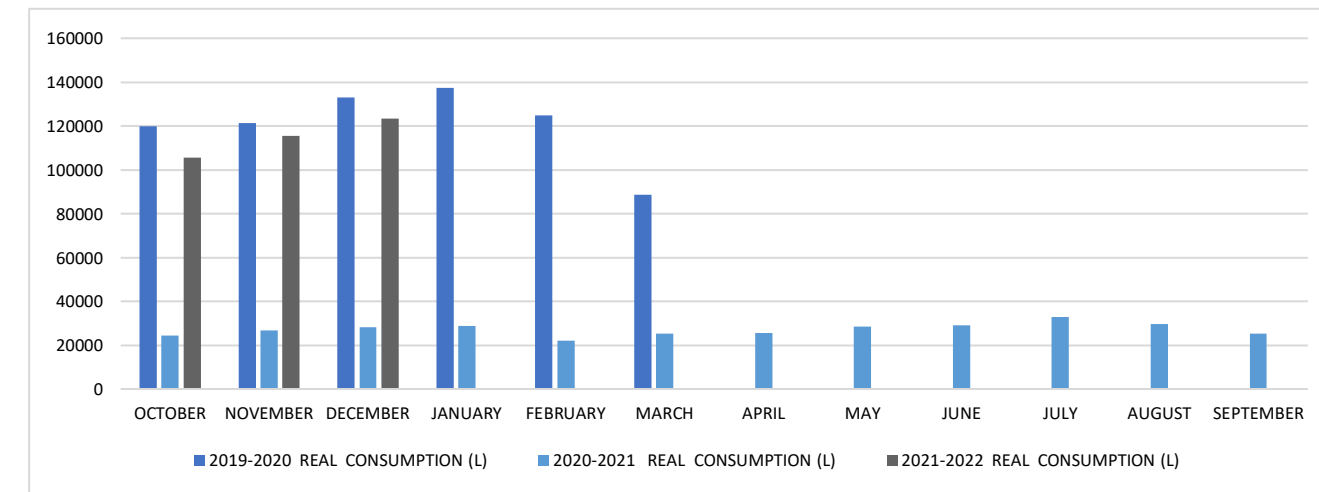
Electricity consumption



Water consumption



Gas consumption



How do we reduce our consumption?

- By complying with a sustainable purchasing policy that prioritizes efficient equipment and products.
- Generating a sustainable culture through training and allusive activities.
- Implementing sustainable processes such as campaigns and programs.
- Avoiding indiscriminate use of natural resources by complying with the good environmental practices defined by the organization.

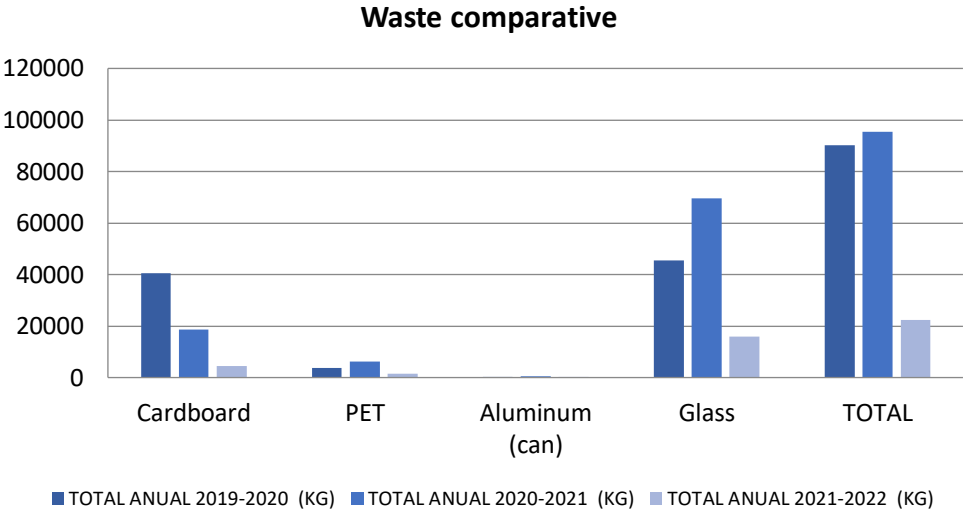
WASTE MANAGEMENT

Proper waste management has always been a central part of the commitment and environmental awareness at Royalton Hotels.

- Ensuring a proper segregation at source and a final disposal applicable to each type of waste.

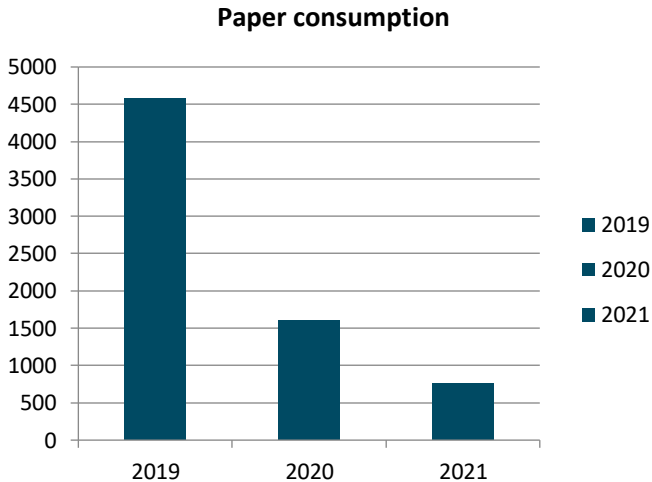
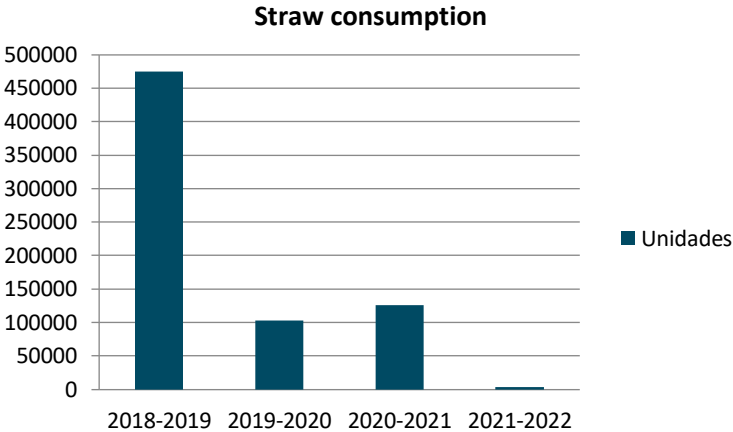
Reduction practices include:
Limit the use of disposable products.

- Paper is reused internally.
- Recycling garbage cans available around the resort for use by guests and hosts.
- Organic waste used to feed animals.
- Among others.



Ocupancy per period:
2019-2020: 74% | **2020-2021:** 47% | **2021-2022:** *

Recyclable material recovery per stay:
2019-2020: 0.67 Kg. | **2020-2021:** 0.47 Kg | **2021-2022:** 0.66 Kg



***Period 2019-2020** the hotel was open for 06 months and the current period is under development.

ACTIVITIES

	ACTIVITY	OBJECTIVE	RESULTS
SUSTAINABILITY	Earth hour	Raise awareness of our role in the preservation of natural resources and the current realities of climate change.	Public lights-out event with the participation of our hosts and guests.
	Environmental awareness campaigns	Create and improve the involvement of our hosts in the use of resources to generate a lower impact on the consumption of natural resources.	Participation of more than 470 hosts in sustainable tourism training and environmental awareness campaigns..
	Beach clean up activities	Raise awareness of our role in maintaining adequate natural resources.	Recovery of more than 192 Kilos of solid waste including cigarette butts, recyclable waste and general garbage.
	Training in the Code of Conduct for the prevention of sexual exploitation of children and adolescents.	Raise awareness among hosts and guests about the importance of preventing the sexual exploitation of children and adolescents in the tourism industry.	Definition of prevention procedures and definition of corresponding communication channels through training of all personnel.
SOCIAL	Visit to the Higüey orphanage and donation of school supplies	Deliver donations of school supplies prior to school start periods.	Delivery of sportswear, hygiene and safety supplies in times of Covid.

EVIDENCE



At Royalton we care!

VISION 2022

This is just the beginning of what Royalton Punta Cana Resorts & Casino aims to achieve in the coming years. The Hotel will tackle new and important challenges to fulfill its mission of promoting sustainable tourism.

Collective efforts will focus on areas where Royalton Punta Cana Resorts & Spa can have the greatest impact, including creating opportunities for young people, building stronger and more prosperous communities, as well as, preserving the local environment through continuous environmental improvement.

As specific objective, the organization establishes to keep the commitments that favor sustainable tourism, such as the code of conduct against the sexual exploitation of children and adolescents in the tourism industry, the Hotel certification with the Travelife environmental label as a sign of commitment to an increasingly sustainable destination, and the Green Globe environmental program.



Royalton
Luxury Resorts

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HOTELS & RESORTS